

# FAQ

## COMPOSITE WALL CLADDING BOARDS

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**Q : Are there any municipal constraints that need to be considered before installing composite boards?**

**A :** Before starting your project and for any questions related to town planning and municipal regulations, we suggest you check with the local authorities.

**Q : Do you have compliance certifications for your composite products?**

**A :** Yes, all of our composite products have Canadian **CCMC** certification and a certificate from the **INTERTEK** inspection, physical testing and certification firm.

**Q : What is the difference between your **ELEGANCE PRESTIGE** and **ELEGANCE PREMIUM** product range?**

**A :** Although these 2 products have the same structural components, ie 65% recycled wood fiber, 30% recycled plastic material and 5% additive, the **ELEGANCE PREMIUM** composite is covered with a 360 ° polymer film for maximum protection.

**Q : What is the warranty of your products and what does this warranty cover?**

**A :** For **ELEGANCE PRESTIGE**, a 10-year limited warranty against manufacturing defects; it is 25 years for **ELEGANCE PREMIUM**. We advise you to visit our website [www.leadvisioninternational.com](http://www.leadvisioninternational.com) for all the details of our warranties.

**Q : Does your product resist stains and scratches?**

**A :** No product currently on the market (composite, plastic, wood and even concrete), is totally resistant to stains or scratches. However, **ELEGANCE PREMIUM**'s polymer layer will offer consumers additional protection to maintain the product's appearance for years to come.

**Q : Does your product maintenance free?**

**A :** You will not have to sand, paint or dye your patio. However, a minimum of maintenance will be necessary to maintain its beauty for several years.

**Q : What kind of maintenance should my patio have?**

**A :** We like to compare the maintenance of a patio to that of your car; just like the latter, periodic washing is necessary. In winter, to avoid damaging the surface, a brush will be much more appropriate than a shovel and will not damage your boards. To remove ice from the surface, you can use an ice melter or de-icing salt.

**Q : Does your product warmer than a conventional treated wood patio?**

**A :** When it comes to heat, the composite is not warmer than any other similar surface exposed to direct sunlight. The important factor will be the color chosen: a dark color of is installed on composite, wood or concrete will always be warmer than a pale color.

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**Q : Can I use screws or nails with ELEGANCE PRESTIGE and ELEGANCE PREMIUM composite products?**

**A :** In order to meet the warranty and due to the expansion and contraction factors of the composite, you must always install your boards with the Leadvision fasteners sold in the store.

**Q : What are the differences between the 3 Leadvision attachments offered?**

**A :** (50) package fasteners are used for the boards of your patio. Starter clips (20) are only used for the stair nose as well as when joining between 2 perpendicular boards. Finally, the anchors (20) are installed only in the center of the board and serve to block a board to prevent it from moving on one side or the other (a single attachment per board will be required).

**Q : Can composite boards be used for structural purposes?**

**A :** No, due to expansion and / or contraction, the composite can only be used for the purpose of covering a patio.

**Q : Can composite boards be installed directly on the ground?**

**A :** Free airflow must always be respected. For the **ELEGANCE PRESTIGE** Series, a minimum of 12 "(inches) will be required between the ground and your boards and 6" (inches) for the **ELEGANCE PREMIUM** Series.

**Q : Why is a 12-inch airflow needed?**

**A :** Most Canadian structures are built with treated wood materials and the wood is a living product; trapping the air base by keeping the humidity inside will reduce its life. Mold, warping of treated wood joists will have direct impacts on your composite surface. We advise you to close the sides with plastic or wooden lattice panels.

**Q : What do you recommend to have a solid and durable dream patio for many years?**

**A :** To put the odds on your side and make sure you get off to a good start, follow the advice of a certified and recommended contractor or contact us directly for the latest relevant information to make your project a success.